



IT'S A STEEL

KNIVES & SHARPENERS
POTCHEFSTROOM

Knife sharpening: send-in form

Complete this form and put it in the parcel with your knives.

Please WhatsApp 082 457 3499 before you send, so that we know the parcel is coming.

1. YOUR DETAILS

Full name

Phone

WhatsApp (if different)

E-mail

Return address for the courier (street, suburb, town, postcode)

Delivery instructions for the courier (gate, office hours, who may sign)

2. THE KNIVES IN THIS PARCEL

No.	Knife: brand, type and description	Serrated	What you want done	Existing damage or notes
1				
2				
3				
4				
5				
6				

Under "What you want done" write sharpen, or describe the repair (chip, broken tip, thinning, reprofiling). Bread knives we do not sharpen.

3. REPAIRS AND PRICE

Sharpen only. Do not do repairs without asking me first.

If a knife needs repair work, send me a quote on WhatsApp before you start.

Go ahead with any repair work up to R per knife without asking me.

Sharpening is charged per knife at the prices on knifeprozar.com (kitchen knives R50, folding knives R100, hunting knives R120, serrated blades R50 more). High-value knives and all repairs are quoted after we have seen the knife. We are not a VAT vendor and no VAT is added.

4. GETTING THE KNIVES BACK

Send the knives back to the address above with The Courier Guy (flat R150, paid with the sharpening).

I will collect the knives from 74 Smit Street, Potchefstroom.

When the knives are ready we send you the total on WhatsApp. Payment is by EFT before the knives go out. We never send banking details by e-mail: Willie gives them to you by phone or WhatsApp. If you receive an e-mail with banking details claiming to be from us, do not pay; phone 082 457 3499 first.

Knife sharpening: send-in form (continued)

5. DECLARATION

- I am 18 years or older.
- The knives in this parcel are mine, or I am authorised by the owner to send them for sharpening.
- I understand that the knives are at my risk while in transit, until It's a STEEL signs for the parcel, and again from the moment the courier collects them from It's a STEEL for the return. I have packed every blade so that it cannot cut through the packaging.
- I understand that every knife will be sharpened as sharp as you can make it, and that I am responsible for handling and storing the knives safely once they are back with me.
- I have read and accept the terms at knifeprozar.com/terms.html, and I agree that my details on this form are used only to do this work and to return the knives to me.

Signature _____

Date _____

6. HOW TO PACK AND SEND YOUR KNIVES

- 1. WhatsApp first.** Send a message to 082 457 3499 with what you are sending, so that we know the parcel is coming and can confirm the price.
- 2. Protect every blade.** Put each knife in its sheath, or wrap the blade in two layers of cardboard and tape it closed. A loose blade will cut through a courier bag, and the courier may refuse or damage the parcel.
- 3. Box it.** Put the wrapped knives and this form in a box or a padded bag, fill the empty space so that nothing moves, and seal it well.
- 4. Address it.** It's a STEEL, 74 Smit Street, Potchefstroom, 2531. Phone 082 457 3499. Book the parcel with The Courier Guy (thecourierguy.co.za) and pay for it yourself.
- 5. Send us the waybill number.** WhatsApp us the waybill number once it is booked. We let you know when the parcel has arrived and when the knives are ready.

FOR OFFICE USE

Date received

Waybill in

Condition on receipt

Quote sent

Paid on

Amount

Waybill out

Date sent / collected